

Decisive Project Management

Important announcement from Dominic Moss; Director of Projectability: [Click Here to Read](#)

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Decisive Project Management- Project Problems Solved!
Course Overview

Challenges can confront us everyday in every way. A successful project manager develops and refines an approach to problem solving that works effectively and allows for creativity in any situation. Although there are many ways to approach problem solving, being equipped with the correct tools and skills will help you to develop the most effective plan.

This course focuses on a variety of proven problem solving processes and techniques to assist project managers in overcoming some of the issues that are preventing their projects from making headway.

This course covers the following key knowledge areas of the PMBOK®

- Project Human Resource Management
- Project Communication Management
- Project Risk Management

Course Objectives

Upon completion of this course, participants will be able to:

- Use a standard process for approaching problem solving
- Identify and select appropriate thinking patterns for different situations
- Select and use a problem solving technique
- Describe Appreciative Inquiry

Booking Details

Call us on 01753 621200 or email us to request information on how to book this course.

Course Pricing

Pricing - £600.00 per person attending this 2 day course, we recommend that a minimum of 2 people from your organisation attend this training. Ask us about discounts for larger groups. Prices exclude VAT at the prevailing rate.

Course Location

Location - either "in-house" , at our Harpenden offices or a suitable 3rd party venue.

Course Duration

2 Days – training can be delivered either at your place of work, our offices or a suitable 3rd party venue.

Pre-RequisitesA basic knowledge of Project Management techniques is useful but not essential. Familiarity with Microsoft Project & Excel is also useful but not mandatory.

Course Outline

Setting the Stage

- Problems in the Project Management Environment
- Realising the value of your Project TEAM.
- Using the Project Team for Project Resolution
- The benefits of Effective Collaboration

Traditional Problem Definition

- The Traditional Seven Steps for Problem Solving
- Using Questioning techniques to Identify the Problem
- Clearly Explaining the Problem
- The “Toyota Why” Approach

Traditional Problem Solving Techniques

- Idea Generation Techniques
- Cause and Effect Diagrams
- Brainstorming Techniques
- Affinity Diagrams
- Mind Mapping
- Nominal Group Technique
- Pairwise Comparison Matrix

Problem Solving & People Issues

- Perennial People Issues on Projects
- Inability vs. Unwillingness to Perform
- Expectancy Theory

Non-Traditional Problem Approaches

- Alternative Approaches to Problem Solving
- Appreciative Inquiry Technique
- Open Space Theory with Problem Solving
- TRIZ Problem Solving Technique